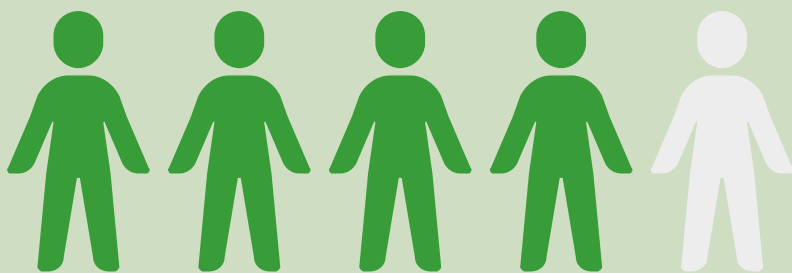




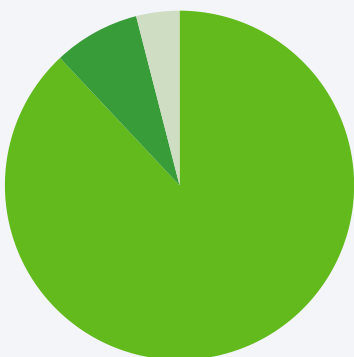
Survey highlights

ITALY

4 OUT OF 5



fuel retailers in Italy think that the reduction of fuel margins is the most relevant challenge, for economic sustainability, independently of the green transition.

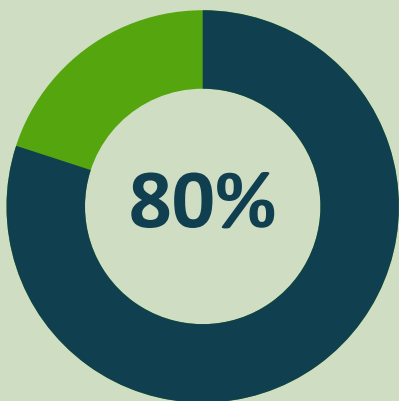


- Very important
- Quite Important
- Not very important

TRAINING FOR BUSINESS SUSTAINABILITY

96%

The vast majority of fuel retailers respondents in Italy (88%) consider training “quite important”, with 8% as “very important” for future sustainability of the business.



TRAINING ACCESS AND DEMAND ANALYSIS

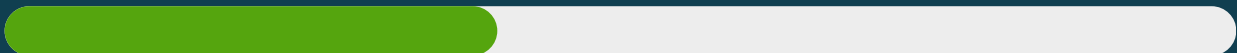
80% of the respondent in Italy reports that access to relevant training is difficult or insufficient: only 20% find it somehow accessible.

SECTORAL PROSPECTS AND RECOMMENDATIONS

Fuel retailers engaged are uncertain about changes in their business model (40%), with 60% who have expectations for relevant changes in their business.



60%



40%



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